

# FIRST YEARS' SERVICE AGREEMENT



Your local council requires that your BioSeptic system be correctly serviced every three months. The first 4 services are complimentary and will be performed after BioSeptic Pty Limited (BioSeptic) receives all monies set out in the Sales Agreement. Thereafter, BioSeptic will offer to renew the Service Agreement each year.

The BioSeptic system has the following warranty dependent upon BioSeptic Pty Limited or its agent regularly maintaining the system:

1. 30 years Warranty - Concrete tank(s) and internal chambers
2. 5 years Warranty - Internal PVC pipe work and fittings
3. 1 year Warranty - Submersible pump(s), Aeration blower(s) & Control module
4. Additional year of warranty on pump(s) & blower(s) upon signing second year service agreement.

The warranty period commences from date the items are delivered and excludes any negligent damage on installation or incorrect usage of the system. The period of the first years' service starts from the day that your system is given its first service, which is usually just before your house is occupied.

We at BioSeptic are committed to maintaining our good name and excellent service record, and we will ensure that your BioSeptic system is correctly and efficiently operating after every service.

## **The following items will be checked at each 3-monthly service:**

- the efficiency of the chlorinator
- the chlorine tablets—replenishing as required
- the irrigation pump
- the operation of the blower (including changing the blower filter as necessary)
- the efficiency of the sludge and skimmer return system
- the condition of all pipes and hoses
- the efficiency of the irrigation sprays

## **The following items will be tested at each 3-monthly service:**

- the high level water alarm
- the low air alarm
- the clarity of the water
- the pH level of the water
- the free residual chlorine level

## **The following annual check/test will be performed:**

- observation of sludge accumulation in the septic tank

***Manufacturing quality AWTS since 1993***